

# \*\*\*Library Survey 2003

To help us improve the Library, please answer the following questions honestly.

1. On average, how often do you use the Library?

- |   |   |
|---|---|
| <input type="checkbox"/> More than 4 times a week | <input type="checkbox"/> Up to 4 times a week         |
| <input type="checkbox"/> Once a week              | <input type="checkbox"/> Twice a month                |
| <input type="checkbox"/> Once a month             | <input type="checkbox"/> Less than 2 times a semester |

2. When you use the Library, what do you usually do? Number in order from 1 to 11, 1 being the thing you do most and 11 being the thing you do least:

- |   |   |
|---|---|
| <input type="checkbox"/> Borrow books                     | <input type="checkbox"/> Research         |
| <input type="checkbox"/> Do assignments                   | <input type="checkbox"/> Internet / Email |
| <input type="checkbox"/> Use CD-ROM programs              | <input type="checkbox"/> Socialise        |
| <input type="checkbox"/> Relax, eg: read newspaper, sleep | <input type="checkbox"/> Buy textbooks    |
| <input type="checkbox"/> Buy gifts                        | <input type="checkbox"/> Buy stationery   |
| <input type="checkbox"/> Other, please specify: _____     |   |

3. In general, rate your level of satisfaction when you have attempted these activities:

	NA = Not applicable	Low satisfaction to High satisfaction				
		1	2	3	4	5
Borrow books	NA	1	2	3	4	5
Research	NA	1	2	3	4	5
Do assignments	NA	1	2	3	4	5
Internet / Email	NA	1	2	3	4	5
Use CD-ROM programs	NA	1	2	3	4	5
Socialise	NA	1	2	3	4	5
Relax	NA	1	2	3	4	5
Buy Textbooks	NA	1	2	3	4	5
Buy gifts	NA	1	2	3	4	5
Buy stationery	NA	1	2	3	4	5
Other	NA	1	2	3	4	5

4. In general, how helpful are the printed guides available in the Library:

	NA = Not applicable	Not very helpful to very helpful				
		1	2	3	4	5
How to search for journal articles	NA	1	2	3	4	5
Internet Research Resources	NA	1	2	3	4	5
Journal Websites	NA	1	2	3	4	5
Library Information for Students	NA	1	2	3	4	5
How to use Proquest Religion Database	NA	1	2	3	4	5
How to use ATLA Religion Index	NA	1	2	3	4	5
How to use JSNT & JSOT online	NA	1	2	3	4	5

5. Rate your level of satisfaction with the following facilities and equipment:

NA = Not applicable      Low satisfaction to High satisfaction

Study desks	NA	1	2	3	4	5
Computers	NA	1	2	3	4	5
Printing	NA	1	2	3	4	5
Photocopier	NA	1	2	3	4	5
Internet access	NA	1	2	3	4	5
Audio-visual equipment	NA	1	2	3	4	5
Gift products range	NA	1	2	3	4	5
Stationery products range	NA	1	2	3	4	5

6. Which of the following online access databases have you used?

- ATLA Religion Index                       Proquest Religion Database  
 Christian Periodical Index Trial            Religion & Philosophy Collection Trial

7. Please rate your level of satisfaction when you have used these databases:

NA = Not applicable      Low satisfaction to High satisfaction

ATLA Religion Index	NA	1	2	3	4	5
Proquest Religion Database	NA	1	2	3	4	5
Christian Periodical Index Trial	NA	1	2	3	4	5
Religion & Philosophy Collection Trial	NA	1	2	3	4	5

8. How important is it to you to have access to databases and the Library catalogue via the Internet?

- Not very important                       Important                       Very important

9. How often do you ask the Librarian for help?

- More than 4 times a week                       Up to 4 times a week  
 Once a week                       Twice a month  
 Once a month                       Less than 2 times a semester

10. What category best describes you? Tick one only:

- Certificate student                       1<sup>st</sup> year Diploma student  
 2<sup>nd</sup> year Diploma student                       1<sup>st</sup> year BA student  
 2<sup>nd</sup> year BA student                       3<sup>rd</sup> year BA student  
 Licentiate student                       Masters student

11. Are you full time or part time?

- Full time                       Part time

12. Is English your second language?

No

Yes, first language = \_\_\_\_\_

13. How old are you?

17-20

21-30

31-40

41-50

51-60

60+

14. What is the highest level of education you achieved before starting at \*\*\*?

Year 10

Year 12

Certificate/ Diploma at TAFE

Bachelors degree

Higher, please specify: \_\_\_\_\_

15. When did you complete this study? \_\_\_\_\_

16. What is your overall level of satisfaction with the Library?

NA = Not applicable  
NA

1

Low satisfaction to High satisfaction

2

3

4

5

17. Any further comments or ideas for future services and facilities, please write below.

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*Please put completed survey in the survey box on the desk in the Library.*

